

ONE STOP CRAFT SHOP LTD ORDER CANCELLATION FORM



FULL NAME
ORDER NUMBER
DATE

ITEM(S) BEING RETURNED	REASON	REFUND	EXCHANGE

FAULTY GOODS

If the item was faulty on arrival, or you received an incorrect item, we will fully reimburse you for the return and pay for the delivery of the replacement item, or give you a full refund if the item is no longer in stock.

UNWANTED GOODS/CHANGED YOUR MIND

If you ordered the wrong item or simply changed your mind, in accordance with Consumer Protection (Distance Selling) Regulations you have 14 working days, starting the day after you receive your goods, to send us notice that you wish to cancel your order. In this case, you will be required to meet the cost of returning the item(s).

Products are to be returned within 14 days of notification of cancellation.
Refunds will be issued within 14 days of receiving the item(s).

RETURNS ADDRESS

One Stop Craft Shop Ltd
1 Clarendon Drive
Wymbush
Milton Keynes
MK8 8DA

Tel: 01908 227001
E-mail: penny@onestopcraftshop.com

For full terms and conditions, please visit www.onestopcraftshop.com