

# Sunu Band + Sunu App User Guide

*Thank you for embarking on this journey with us,*

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This document intends to serve as a guide for the new users, if questions arise, please contact us at [hello@sunu.com](mailto:hello@sunu.com)

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## Sunu Band

### What is Sunu Band



The Sunu Band is a mobility aid for the blind and visually impaired designed to detect upper body obstacles, specifically the area that the white cane or guide dog misses by nature. It comes with a Sunu App for iOS and Android that gives you access to several features such as GPS Navigation, Compass, Where Am I, and others.

Develops your independence by augmenting your awareness, advising you of obstacles at a high level as you pass by.

Sunu Band immediately vibrates when finding an object on its way; the vibrations become more constant as you come closer to the obstacle in front. Pulses adjust in real-time to inform you of the distance between you and the object detected.

Sunu Band comes with two presets, indoor and outdoor; each preset helps you get around obstacles depending on the range you need at a specific moment. Besides, Sunu Band enables you to adapt yourself to the place you are visiting.

### Unboxing

We have enlisted all the contents you find inside the box:

1. Sunu Band.
2. Printed manuals.
3. Sunu Logo sticker.
4. Micro USB charging cord.

**Note:** The power adapter is not included.

### Charging your Sunu Band

To charge your device, continue with the next steps:

1. Find the Micro-USB end of your charging cord and take a few seconds to locate the two bumps you feel on one of the sides; that side shall be facing the closest end of one of the straps.
2. Connect that end into the Micro USB port until you feel a click.
3. Sunu Band should vibrate after 30 seconds that it's plugged in.

#### Notes:

- The USB-end of your cable works with any electronic power adapter; you may use any power adapter at home.
- Make sure it's tightly connected when it's plugged.
- It takes about two hours to get fully charged.

#### How to operate your device

Let's locate all the Sunu Band parts you need to know to start operating your Sunu Band. The device interface consists of two buttons and a touchpad. The buttons enable you to access the various functions of the Sunu Band, and the touchpad allows you to browse through the options and make your selection.

The buttons on one side are called "Home Button" and "Navigate Button." The Home Button is the closest button to the sonar sensor with a rough texture. In contrast, the navigation button settles far away from the sensor and has a flat texture.

Let's go over the touchpad; it is the flat surface you feel when you place your fingers on top of your device. You can swipe your finger from one side to the other to browse through the apps, or you can double-tap on it to accept and select an option at any moment.

Home Button



#### Home Button functions

1. Press the Home Button to wake up your Sunu Band or exit/stop any application anytime.
2. Press it twice to open the Menu; the Menu is where you select and open any of the features available on Sunu Band.
3. Additionally, you can press and hold it to trigger a whistle on your phone; this notification is called Phone Finder.

Navigate Button



#### Navigate button functions

1. Press the Navigate Button to start the obstacle detection.

2. Double press it to enter the Where Am I feature and hear the current location. You may change it to your favorite App on the Quick Access Feature located on the My Sunu Band tab.
3. When you press and hold this button, you can turn ON/OFF the Voice Services.



### Touchpad Functions

1. Swipe to browse through all the Menu options available.
2. Switch from one mode to another when in obstacle detection or browsing through Menu options.
3. Double-tab to make a selection when in the Menu or know the battery level.
4. Get the time:
  - a. Swipe towards the sensor to read the hours.
  - b. Swipe away from the sensor to read the minutes.



To quickly recap this, all you need to remember is to click, double-click or press, and hold the buttons on one side. Plus, swipe and tap on the touchpad.

**Tip:** Press the Home Button before getting the time or battery level to ensure Sunu Band is ON. Bear in mind that the time and battery level won't start if you're using an app.

## How to wear Sunu Band

When you put on the Sunu Band, assure that it is pointing either in front of you naturally. We will enlist a few recommendations you must consider while wearing it:

1. Ensure that the sonar sensor aligns with your thumb.
2. Move your arm as naturally as possible; there's no need to raise your arm to detect obstacles.
3. You must wear your Sunu Band on the opposite hand of your white cane or guide dog.

Sunu Band picks up obstacles naturally when you wear it on either one of your wrists.

**Notes:** Ensure that you set up your wrist preference on Sunu App, too.

## Reading Sunu Band Battery Level

To know the battery level of your device, tap twice on the touchpad while in Home Mode. You will get several pulses depending on the battery level; they go from 1 up to 5.

One pulse equals the minimum battery level, which would be a maximum of 20%. While five pulses equal about 100% of the battery. To make this easier, here are the details:

- One pulse equals 20% or less.
- Two pulses are similar to 40%.
- Three pulses go around 60%.
- Four pulses equal about 80%.
- Five pulses mean that your battery is over 100%.

Moreover, when paired, Voice Service mentions your device's exact battery level. You may check out your device's battery level on your Sunu App on the My Sunu Band tab.

**Tip:** You may adjust the time format from the Settings tab on the Sunu App; select either 12-hour or 24-hour format.

## How to use Sunu Band Obstacle Detection

Sunu Band comes with two presets designed to help you with wide-open spaces or reduced spaces. Indoor and outdoor modes work with different ranges, 4 feet, and 16 feet, respectively. (1.5 meters or 4 meters).

On one hand, Indoor mode has a narrow (body-width) detection area making it optimal for navigating indoors or crowded spaces, such, the supermarket, restaurants, shops, and your home.

On the other hand, Outdoor mode has a wide detection area and works best for outdoor spaces; it will help you navigate in places like malls, parks, and any open space.

### Activating Obstacle Detection

1. Press Home Button to turn ON your Sunu Band.
2. Press the Navigate Button to activate the sonar sensor,
3. Swipe towards yourself or towards the sensor to activate the indoor mode, swipe again to switch to outdoor mode, swipe again to turn OFF Obstacle Detection; we explain this down below.

### Switch between Obstacle Modes

- **First swipe:** Indoor Mode
- **Second swipe:** Outdoor Mode
- **Third swipe:** Turn OFF obstacle detection.
- **Swipe again:** Go back to Indoor Mode

**Note:** Sunu Band works rotationally. Thus, every three swipes, you will go back to Indoor Mode.

Sunu Band remembers the previous mode you used before exiting the Obstacle Detection mode.

### Sonar Configuration

This option locates on the My Sunu Band tab; you can adjust the Obstacle Detection parameters for indoor and outdoor mode. Furthermore, you can create and save a new preset with the adjustments you need and quickly access it by activating the Obstacle Detection mode and swiping on the touchpad of your Sunu Band.

### Get familiar with echolocation

1. Locate yourself in a room or place that you know by heart. Be sure you have enough space to walk and move around.
2. Start by placing yourself in front of a wall. Activate the indoor mode by following the three steps we explained before.
3. Press the Home Button, then the Navigate Button and swipe;
4. When you start feeling vibrations, try moving it to the sides without raising your arm and trying to discern if something changes.
5. Then, with the sensor pointing to the wall, step back, and feel the vibrations slowly being less and less constant until there are no vibrations whatsoever.
6. Try moving to a different location at home and place furniture in front of you to test and play with Sunu Band.

### Understanding echolocation

Certain animals like bats and dolphins can orient themselves and navigate their environments using sounds like Sunu Band. Echolocation is the ability to use sounds and echoes that are reflected off of matter to find the exact location of objects within an environment, allowing you to navigate your surroundings by emitting a precise vibratory response you can feel on the wrist.

Sunu Band works in conjunction with the white cane or the guide dog. Your daily mobility will be safer and more autonomous when avoiding accidents and protecting your body's upper part.

Sunu Band is only capable of detecting the echoes from the direction the sensor is pointing. So think of Sunu Band as a flashlight that uses sound instead of light. Just as the flashlight, the direction you aim the sonar sensor is where you will detect objects' presence. For instance, to know what is on the sides, move your arm to the side to scan the surroundings. You feel vibrations in your wrist that indicate how close or far you are from an obstacle.

Vibrations adjust when an object is detected within personal space; here's an idea of what the mean:

- **No vibration pulses:** It means that no obstacles are detected; this also means that there is a clear path, and you can continue walking.
- **Intermittent vibration pulses:** It means that the object that was detected is far enough away. You can continue to approach the obstacle or go around it without problems.
- **Moderate vibration pulses:** It means that the detected object is now closer. You can go around it or continue to approach it with caution.
- **Constant vibrations:** The object is now within your personal space.

## Mobility Exercises

We have enlisted a few activities to help you train yourself in echolocation.

### In front of a wall

A wall will be the perfect object to start picturing your surroundings and have a notion of what obstacle detection is like.

1. Locate yourself in a space ample enough for you to step back and move forward.
2. Place yourself at a point where you are about 15 feet away from the wall.
3. Activate the obstacle detection in indoor mode.
4. Start by noticing how the vibrations feel, begin to move forward in a straight line, and notice how the vibrations change as you get closer to the wall with every step.
5. Step back to your original position, paying constant attention to the vibrations.

### On the move

We suggest you do this activity with one of your usual walks or a daily commute; we recommend training in the indoor and outdoor mode for this exercise.

1. Take a 15 - 20 minute tour to explore a path that you know by heart.
2. First, activate the indoor mode to get to your desired destination.

3. Activate the outdoor mode as you come back home or return to the original position.
4. Pay particular attention to the difference between the first trip and your way around.

### **Detecting obstacles**

Use an open space at home or arrange the furniture in a way that blocks your way while passing by. (e.g., place a chair in front of the path so that you can detect it).

1. Move the furniture to create a circuit at home.
2. Begin to activate Indoor mode and start walking; if available, use your white cane to complement your exploration.

### **Neighborhood**

Your neighborhood or streets that are familiar to you are a good start.

1. Activate outdoor mode and go for a 10-minute walk around your neighborhood; you may complement your trip with your guide dog or white cane.
2. Try finding and find parked cars, trash cans, or tree branches. Pay particular attention to the distance at which the vibrations are triggered.

### **Finding gaps**

With Sunu Band, you may find gaps and open spaces such as open doors, corners, or the end of a wall. The feedback stops or considerably lessens when finding a void on its reach.

### **Useful tips**

What we refer to with echolocation is ultrasonic waves; thus, we work with sound. It will take time to understand and adapt to echolocation during the first days; keep in mind that the sound that comes from the sensor expands in space as it travels farther away.

If the vibrations seem confusing, you can adjust the sensitivity via Sunu App through the sliders.

The first slider adjusts the maximum range, from 4 feet to up to 16 feet.

Detection area refers to the size of the echo that returns to the device; in other words, this will affect the size of objects detected. E.g., when set up in level 1, the 'sensitivity' will only vibrate when the echo detected is big enough; on the other hand, when level 9 (The most sensitive level), even small echoes or objects will trigger vibrations.

Adjusting the sliders do not indicate that the width increases or decreases.

We hope that at this point, these activities make how echolocation works more precise for you.

## Sunu App

### Download Sunu App

Sunu App is available on iOS and Android devices. Here are the direct download links:

[Sunu App on App Store](#)

[Sunu App on Google Play Store](#)

### Sign in & Initial setup



When you launch the Sunu App for the first time, Sunu App will ask you to allow notifications. Select **Allow** to continue.

You may select your preferred social media platform to sign up or create your own Sunu Account so start.

When you start, you will notice a Welcome Overview of the Sunu App and a quick settings window that helps you set up the right Voice Service speed for you, choose between feet and meters. Tap **Next & Save** once you finish setting everything up.

## Sunu App Overview



Sunu App has four primary tabs that help you navigate through the App; they go from left to right and are called Navigation, My Sunu Band, Settings, and More. Respectively, you find all functions available, get information on your Sunu Band, make adjustments, and check out and edit your profile information.

Take a few moments to play around, get accustomed to the App's design, and notice how everything you need is all in one place. Moreover, the upper-right corner of your screen will show an information icon that provides a brief explanation of the options located within the tab.

### Voice Service

Sunu Voice Service is automatically enabled to allow you to hear some of the essential functions of the Sunu Band, such as the Menu of apps, the time, the compass, and GPS Navigation.

You can disable/enable Voice Service via Sunu App by following the instructions below:

- Open Sunu App and go to the My Sunu Band tab.
- Find the Voice Service Toggle Switch.
- Double-tap to switch it ON/OFF

**Protip:** You can disable/enable Voice Service through your Sunu Band by pressing and holding the Navigate Button.

### Pairing Sunu Band to your Smartphone

To pair your Sunu Band to your smartphone, follow the next steps:

1. Go to the My Sunu Band tab.
2. Find the Connect Sunu Band button.
3. Sunu App will ask you to confirm Bluetooth access on your phone the first time. Tab **Allow** to continue.
4. Bring your Sunu Band close to your smartphone and let a checkmark come up; Voice Service will notify you when paired.

Sunu App updates your Sunu Band when paired the first time; wait a few moments for the update process to end if it's required.

Finally, Sunu App will trigger a Quick Start Guide. It will show you how to use your Sunu Band by testing and following instructions via Voice Service.

You can either follow the instructions until the end of the Quick Start Guide or close it from the **Stop Quick Guide** button.

### **How to calibrate Sunu Band**

Calibration allows your device to run features such as Compass, GPS Navigation, Explorer and enables Sunu Band to provide you with accurate directions.

To calibrate your device, pair your Sunu Band, and ensure the battery is above 60%, follow the next steps when you're ready:

1. Ensure that your Sunu Band rests on a flat surface with the sensor upright.
2. Tab **Calibration** found on My Sunu Band tab.
3. Select **Start Calibration**.
4. As you start the calibration, grab your Sunu Band and begin to move, flip, and turn your device upside down in all directions in the air as if making an infinity sign.
5. Voice Service will notify you when the process completes.

**Notes:** Sunu Band needs to be calibrated again after a reset, update, or runs out of battery.

### **Updating Sunu Band**

Sunu Band will automatically update when paired to your smartphone the very first time.

Moreover, Sunu App notifies you when a new update is available, as you will notice an exclamation mark. Voice Services will advise you about the latest update. To proceed with an update, do the following:

1. Bring your Sunu Band close to your phone.
2. Tap Update and allow the process to complete itself.

**Notes:** When proceeding with an update, Sunu App restores your device settings, thus you must calibrate your device again.

### **How to tell the time with Sunu Band (Sunu Vibratory Watch)**

Sunu Band tells the time via vibratory pulses and through Voice Service.

To read the time with your Sunu Band, be sure it's paired via Bluetooth so that your device retrieves the time from your smartphone. There's no need to have your phone at all times to know the time; however, keep in mind that if the battery dies, the time will reset.

You can know the time by swiping on the touchpad to the sides.

**Note:** The Sunu Watch feature gets disabled when using obstacle detection and Sunu App navigation features.

### Learning the vibratory pattern

When swiping to read the time, Sunu Band begins to vibrate to tell the time; shortly after, Voice Service will announce it, too.

Each pulse equals a number or value, one or five, depending on the length. In general, a long pulse equals five, and a short pulse equals one. However, things change when reading minutes. We explain this in detail down below:

### Reading the hours

Swipe In



**Swipe towards the sensor to read the hours;** hours come in a 12-hour or 24-hour format. e.g., when it's 6 PM or 18 hours, you sense one long vibration and one pulse when expressing 12 hours, or three long vibrations, followed by three pulses, vibrations equal:

Short pulses = One

Long pulses = Five

Check out the examples below:

Noon (12:00 PM) reads as: Two long vibrations, plus two short pulses; meaning  $5 + 5 + 1 + 1 = 12$

1 AM reads as **one pulse**.

3 PM reads as **three pulses**.

7 PM reads as **one long pulse and two long vibrations**.

19 Hours read as **three long pulses, plus four short pulses**.

**Notes:** The vibratory watch only works with the format you select. If you switch to 24-hour format on Sunu App, Voice Service will announce the time in the format you select.

## Reading the minutes

Swipe Out



**Swipe away from the sonar sensor to read the minutes.** The minutes are divided into two groups by a little pause. The initial group of pulses are groups of tens, meaning that for every vibration you feel, you'll be counting ten minutes past the hour.

We will explain how you can differentiate between a pulse that equals ten from the ones that equal just one. As you might have noticed, the trick to quickly catching the time is the brief pause in between.

The difference between reading 30 minutes or 33 minutes is you sense three vibrations. On the other hand, when reading 33 minutes, you feel the pulses, a short pause, and three pulses.

How about expressing 3 minutes? During the first minutes of each hour, you get a long pause, followed by three pulses.

We will give you an example of the same vibrations (One long pulse and two pulses) having different values:

XX:07 Minutes reads a brief initial pause, then one long vibration ( 5 ), then two pulses ( 1 + 1 ) which equals to ( 5 + 1 + 1 ).

XX:52 Minutes reads as a long vibration ( 50 ) a pause, then only two pulses ( 1 + 1 ) giving us ( 50 + 1 + 1 ) in vibrations.

## Reading the time

We will show a curious example in which 11 reads differently; hopefully, this clears this up a bit.

11:11 Hours display as two long pulses, and short one pulse (5 + 5 + 1), whereas minutes display as one pulse, a pause, and one final pulse. (1 worth 10 + 1 = 11).

1:19 PM Reads as: One pulse for the hour ( 1 ). As for the minutes, the first pulse equals ten, then a pause, a long vibration meaning five, followed by four final pulses. ( 10 + 5 + 1, 1, 1, 1 ).

6:50 AM Reads as: One long and short pulse for hours ( 5 + 1). In contrast, the minutes will present as one long vibration (50) since no singles are counted.

3:03 AM Reads as: Three short pulses for hours (1 + 1 + 1). Whereas the minutes read as an initial pause, then three short pulses. (1 + 1 + 1)

**Note:** Remember the trick when reading minutes; the value goes as 5 or 1 depending on the length; once again, practice throughout the day to notice the pause as the minutes pass by.

## Sunu Band Menu

The Menu is enabled when your Sunu Band is paired to your smartphone; it lets you start all features available for you. To access the Menu, do the following:

1. Double click the Home Button; you should hear Voice Service say "Menu."
2. Swipe to browse through the options.
3. Double-tap on the touchpad to select the feature you wish you use.

The Navigation features available go as follows:

- Compass
- Where Am I
- Place Categories
- My Favorites
- Explorer

## Menu feature

The Sunu Band menu activates when you double-click the Home Button on Sunu Band; Voice Service will tell you the list of apps available with every swipe.

This option allows you to select, mark, and unmark features available on Sunu App via a toggle switch on your app. This way, you may switch ON only the features you want to use.

## Quick Access Feature

The Quick Access feature allows you to select a feature that activates with a double-click on the Navigate Button.

**Note:** By default, a double-click on the Navigate Button triggers the Where Am I feature.

## Setting up your experience (Settings overview)

Settings appear in three sections; Navigation, Sunu Band, and general adjustments.

**Navigation Settings:** Filter the information you want to receive when using Sunu Navigation features, such as search radius and how much information you receive.

**Sunu Band Settings:** Customize the sonar sensor range and sensitivity, time format, and gestures.

**General settings:** Modify voice service speed, language, and choose between feet or meters

## Navigation Features

### Explorer feature

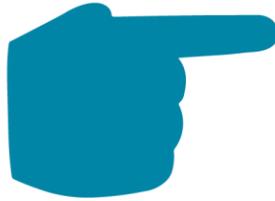


The Explorer feature is the little person icon on the upper-left corner of your screen; it helps you discover places around you in real-time while out and about.

You may start Explorer from the Sunu App by tapping on the Explorer option or select it from the Menu on your Sunu Band.

**Note:** This feature is currently disabled in many regions.

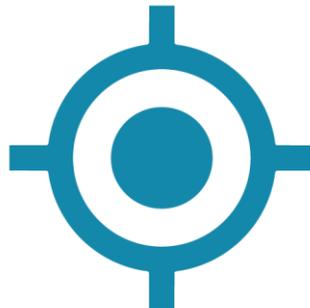
## Hand-pointing Streets



The Hand-pointing Streets feature makes knowing the streets around you more accessible!

All you have to do to use this feature is to go to the Navigate tab, select Hand-pointing streets, wait for a few seconds and point your phone in the direction you're facing to know the name of streets ahead of you.

## Where Am I feature



It helps you estimate your location in real-time by geolocation via Voice Service. Bear in mind that when you are inside a building, mall, store, park, or open area, the geolocation takes an estimation of your location. To obtain exact information of position, go to the nearest street or avenue to get your precise location.

You may activate the Where am I Feature in three different ways:

1. Double-click the Navigate Button on the Sunu Band to trigger it automatically.
2. You may select Where am I from the App Menu on your Sunu App.
3. You can tap Where Am I on Sunu App to activate it from your smartphone.

## Search Bar



With this feature, you can look up for any location on your smartphone within 0.6 miles or 1 kilometer; get directions to specific places, including saving it as a favorite.

**Note:** This function is only available on Sunu App.

## Places Categories



Places Categories is a navigation tool that allows you to explore several places within a walkable distance. You can explore various categories of sites with this feature and receive directions to start traveling.

Categories go as follow:

- Restaurants

- Coffee Shop
- Hospitals
- Banks
- Shops
- Hotels
- Entertainment
- Bars & Clubs
- Transport
- Drug Stores

### **To start the App from your smartphone**

1. Tap on Places Categories,
2. Select a category of your preference and wait for the list of places near you to display,
3. Tap to select a business you like from the list.
4. Voice Service will provide a description or a "step by step" of the path you must follow.

### **To start this feature from your Sunu Band**

1. Press the Home Button twice to activate the Menu.
2. Swipe and double-tap when you hear Places Categories.
3. Swipe to browse through the categories available and double-tap to pick your selection.
4. Voice Service will begin to provide you with directions to the place you selected.

### **Navigating with Places Categories**

During the tour, you are guided verbally through the streets you must go. Naturally, directions come out of your smartphone.

Raise your forearm again to know in which direction to continue heading. Sunu Band will vibrate continuously in the order in which we have to keep walking. Instructions consider the streets that we have to walk to reach your destination.

### **During navigation**

Here are a few tips that will help you enhance your experience when navigating to your destination:

#### **Press and hold on the touchpad:**

- Go back to Menu to select a different place if you changed your mind.

#### **Double-tapping on the touchpad opens a Menu that allows you to:**

- Allows you to cancel navigation.

- Recalculate route.
- Exit Menu options.

When using Places Categories, in addition to receiving verbal instructions, Sunu Band Compass helps you to know which direction to walk through vibrations. If in doubt, place the forearm in a horizontal position and turn around; Sunu Band will start vibrating as you face the right direction.

### Notes

Please make sure that you have the following ready before using the Places Categories:

- Make sure that you've calibrated the Sunu Band.
- Voice Services are ON.
- Sunu App GPS permission remains set up as Always on your mobile phone.

We usually carry the phone locked and stored in a pocket; thus, the phone restricts communication. We can no longer perform the exploration when the phone screen is turned OFF.

You may wear headphones, preferably bone conduction, so that your ears are free and able to hear the verbal instructions without losing the detail of other sounds that can help your orientation.

### Adjusting the search radius of Places Categories

You can adjust the search range on your Sunu App, following the next steps:

1. Enter the Navigate tab and select Places Categories.
2. Tab the gear wheel icon on the top-right corner.
3. Move the slide to the left to reduce the distance; move it to the right to increase the range.

### Compass Feature



Sunu Band comes with a Compass App that enables you to know the direction you're walking. Before using this feature on your Sunu Band, make sure you calibrate it from the Calibration option on Sunu App.

**To start the Compass App on your smartphone:**

1. Open Sunu App and ensure you're in the Navigate Tab.
2. Tab the Compass option from the list.
3. Point the upper side of your smartphone in the direction you're facing.

**To access the Compass App from your Sunu Band:**

1. Access the Menu on your Sunu Band,
2. Double-tap as soon as you hear Compass App.
3. Lower your arm to your side and wait 10 seconds.
4. Lift your arm horizontally with the palm of your hand facing downwards.
5. Turn around and notice that Voice Service announces the direction you are facing.

Sunu Band vibrates differently depending on the cardinal point. For example, when you are facing the north, the Sunu Band vibrates quickly and continuously. When facing south, it vibrates in a slower and pulsed way.

Press the **Home Button** on the Sunu Band to exit the compass.

**Notes:** To ensure accuracy, please select your **Wrist Preference** on Sunu App.

**My Favorites**

Here's where you find the list of all places you save from the search bar.

**Saving a place as a favorite from your smartphone:**

1. Tap on Add New; wait for the businesses to load, name it, and keep it onto your list.
2. Otherwise, tap on Add New, and tag your current location as a favorite.

**Using My Favorites from the Sunu Band:**

- Begin receiving walking directions from your position to the place you wish to visit.
- Save your current whereabouts using your exact location.

**To save a place using Sunu Band, follow the next steps:**

1. Open My Favorites from the Menu.
2. Swipe to choose between two options when adding stops onto your list; you can select between:
3. Save your current location.
4. Save a business near you.

**Notes:** If you save a spot from Sunu Band using your location, be sure you don't forget to name that place directly from the Sunu App.

**Phone Finder feature**

Phone Finder quickly helps you find your phone when the Sunu Band and your smartphone are within Bluetooth range,

To activate it, press and hold the **Home Button** on your Sunu Band until your phone begins to whistle.

**Notes:** You must have previously paired your Sunu Band to your phone to use this feature. Keep in mind that if your phone is in Silence Mode, Phone Finder will only trigger a constant vibration.

**Vibratory Alarms**

Sunu App enables Sunu Band to set up discrete alarms whenever you want.

To set up an alarm, go to the **My Sunu Band** tab, find the **Vibratory alarms** option and follow the next steps:

1. Tap on the Plus sign on the bottom-right corner of your screen.
2. Tap on the time so that a numeric keyboard appears.
3. Enter the time you wish to set up your alarm.
4. Additionally, you may select the weekdays and the vibratory pattern.
5. Make your selection and continue.

## Quickstart Guide

The Quickstart Guide is a function that helps you interactively to understand how to operate your device through clear instructions via Voice Service. The Quick Start Guide starts by default the first time you pair your Sunu Band to your smartphone, or you can begin it from the **Start Quickstart Guide** button on **My Sunu Band** Tab.

To close this function, you must tap on Stop Quickstart Guide.

## Sunu Support Assistance

Please reach out to us in case you need assistance at [hello@sunu.com](mailto:hello@sunu.com)