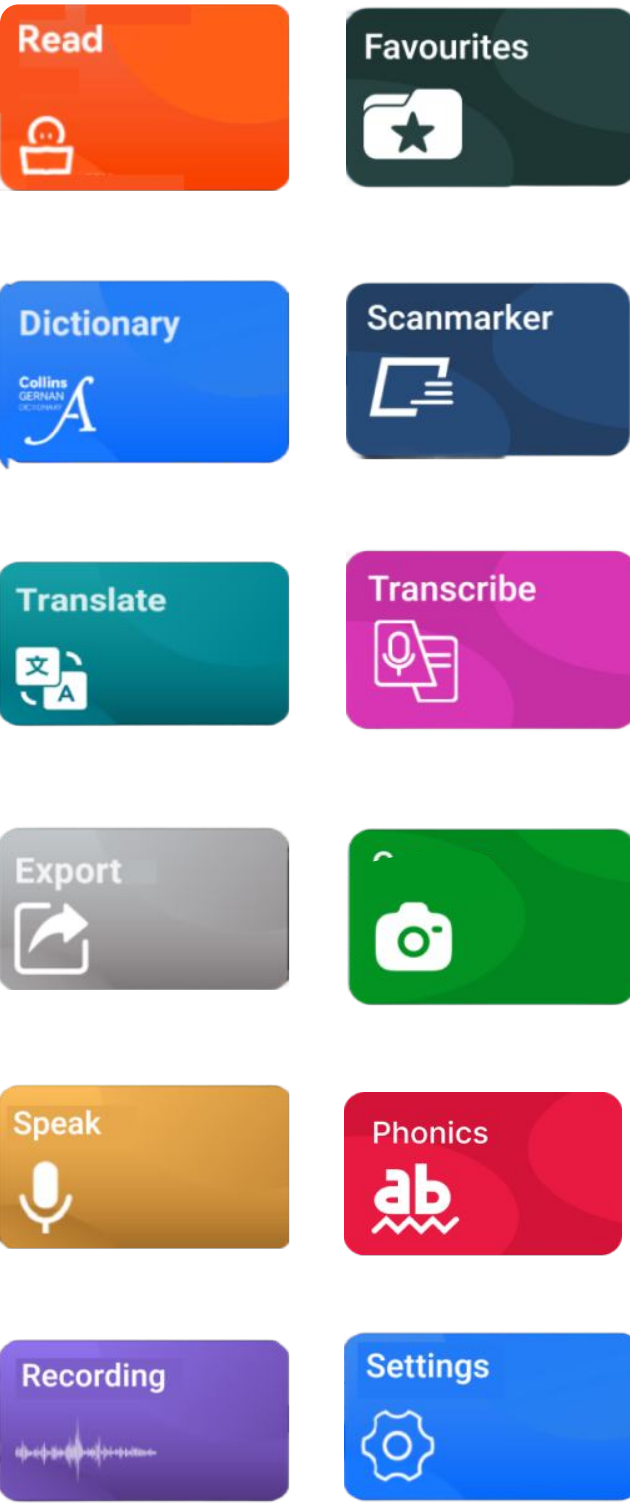




## FEATURES



## GET STARTED

**Congratulations** on choosing the Scanmarker Max for assistance while reading or language learning .This manual provides guidance on effectively utilising the pen for text scanning and reading, along with instructions on leveraging its myriad functions and features.

### Buttons & Connectors



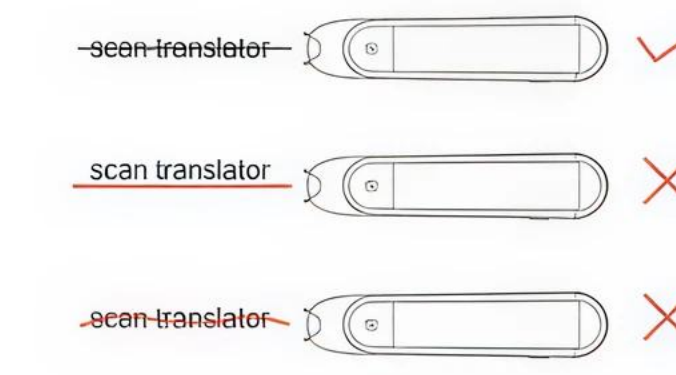
### Getting Started

We recommend charging your Scanmarker Max for 30 minutes before using.

**Power On/Off** : Press and Hold the power button for about 30 seconds.  
**Restarting**: When the pen is on, press and hold the power button for 3 seconds, then select the Reboot icon on the screen.

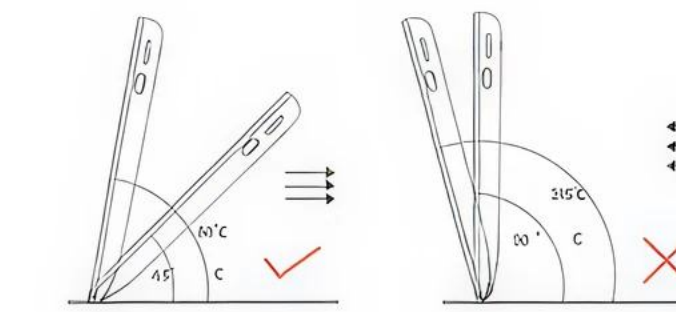
### How to Scan?

- The Scanmarker Max is designed to scan a single text line at a time
- The line you would like to scan should be centered between the two black nibs located at the front end of the pen.
- Press the tip down to start scanning, and the white scan light will turn on.
- Maintain a consistent and steady movement, ensuring the pen travels straight along the text line. Avoid pausing or rotating the pen, and ensure the text line remains between the two nibs.



### Holding your pen

Hold your pen at a 45-80 degree angle for best results.



**Connect to Bluetooth Earbuds / - Headphones (optional)**  
Navigate to “Settings”, then “Bluetooth”.  
Turn on Bluetooth and view the available devices to connect to.  
**Tap on the device you would like to pair with and the message “successfully connected” should appear.**

**Connect to Wi-Fi ( to access additional languages & features)**  
Many of the pen functions require an online connection , so we recommend connecting to Wifi before use, where available.  
Access Settings > WIFI and enable it. Select the appropriate Wi-Fi network and enter the password.  
Once connected, a Wi-Fi icon will appear in the top right corner. This device connects to networks of 2.4GHZ only. **The Pen will automatically reconnect to the same Wi-Fi network in subsequent uses.**

### Upgrading

While connected to Wi-Fi, navigate to “Settings”, then “Upgrade” and verify for any available updates. To check updates with our team or request a new update to be delivered to your pen, kindly scan the QR code positioned on the pen to transmit the device’s serial number (SN) to us, or locate the SN number in the “About” section.

### USB Charging

Use the included USB Type-C cable, or another compatible Type-C cable. Connect to a DC5V 1A–3A charging adaptor.

### Safety

Clean the pen with a soft, slightly damp cloth. Do not use corrosive cleaners. Keep away from water, oil, or other liquids that may damage the pen or USB port.  
**Warning / Electrical Safety:**  
Scanmarker Max is battery-operated and requires charging, avoid water exposure to prevent electric shock.

### In the Box

- Scanmarker Max
- USB Cable
- User Manual
- Ruler
- Wired headphones

## Main Functions

### 1. Read Text Aloud

The Scanmarker Max can scan text and read it aloud sentence by sentence or by selected word

- **Reading in multiple languages:**  
The reading function supports 5 languages offline: English, Spanish, Italian, French and German. When connected to Wi-Fi, it can read up to 50 languages
- **Choose ‘Sentence’ or ‘Word’** mode depending on whether you want to read full sentences or single selected words.

### Customizable Settings:

Tap the settings icon to customize the scanning and reading settings.

### Adding Mode

- Append (Default): Adds new scanned text to the existing text on the screen.

### 2. Dictionary

Scan text and click on any of the scanned words to get the definition. (This features is only available for English words.) You can also tap on the star icon to save any definitions to the Favorites folder to be viewed again later.

### 3. Translate

Scan text and translate offline in 5 languages and online in 101 languages. Listen to the original scan or the translation. Tap the settings icon to select the correct languages.

### 4. Export

Scan here to save your text to a file and export afterwards to your computer. Tap on the + button to start scanning to a new file and then tap on the check mark when you are finished scanning and ready to save the file. Tap on the export button when ready to export to your computer and follow the instructions to transfer the file.

### 5. Speak

Voice translation function. This function is only available when connected to Wi-Fi. Tap on the voice icon on the left to speak and release when finished talking. Tap on the settings icon in the top-right corner to choose the scanning and translation languages.

### 6. Recording

Tap on the red circle to record a voice memo. You can listen to it on the pen and also transfer as an MP3 file to your computer.

### 7. Favourites

This function let you save text from dictionary function with the star icon as words or sentences to listen repeatedly.

### 8.Scanmarker (Connect to Web App)

Connect your scanner to the Scanmarker web app to scan text directly and edit it on a computer or mobile device.  
**Web app address:**  
[app.scanmarker.max.com](http://app.scanmarker.max.com)  
(Works in Chrome and Edge browsers)

### How to use:

- \* Select the Scanmarker button
- \* Make sure Bluetooth is enabled on both your Scanmarker Max and your computer
- \* Open the Scanmarker app in the Chrome browser
- \* Register your account and complete the onboarding steps
- \* Press Connect and choose Max from the list of devices
- \* Once connected, scanned text will appear on your computer or mobile screen in real time, where you can edit it or listen to it read aloud

For subsequent uses, simply select the Scanmarker button and open the app — your device will connect automatically.

### 9. Transcribe

The Transcribe function converts speech into written text in real time. To use it, select Transcribe, tap the microphone icon, and speak clearly into your device. Your words will appear as text on the screen, and when finished, tap the check button to save the file.  
The saved file can be edited later on the scanner or deleted if no longer needed. Supported languages include English (USA), Arabic, Chinese (Mandarin and Traditional), French, German, Italian, Japanese, Russian, Spanish, and Vietnamese.

### 10. Photo scan

The Photo scan function captures images of text and converts them into editable text. It uses OCR to process the image and can also translate and play back the text.

### How to use:

- Select Photo scan and choose the scan and translation language.
- Point the camera at the page or document (best with 5–6 lines), making sure the text is well-lit and in focus.
- Tap the capture button, adjust the scan area if needed, then tap the check button.
- The transcript and translation will appear on screen. Tap the speaker icon to listen or select Original to view the scanned photo

### 11. Phonics ( EN)

Scan English words to hear their pronunciation and view the phonetic spelling on screen.

### How to use:

- Select Phonics.
- Scan or type the word(s) you want to check.
- Hear the pronunciation and see the phonetic spelling.
- Review any recommended similar words shown below the main entry.

### 12. Settings

Connect to Wi-Fi (2.4 GHZ), Bluetooth for connecting wireless, earbuds, volume, brightness, date and time, standby time, automatic shutdown, interface language, software updates, version, restore settings, reading speed, multiline, and pen direction (right/left hand).

### Locking and Unlocking the Scanmarker Max

The Scanmarker Max includes an Exam Lock Feature that allows administrators or teachers to restrict the pen’s functions during exams. This lock is secured with a PIN code.

### To Lock the Max (Activate Lock):

1. Open Settings: On your Max device, go to the Settings menu.
2. Select Lock: Tap the Lock option.
3. Enter PIN: Type in your chosen 4-digit PIN code.
4. Confirm: Once activated, most functions will be disabled, and only the selected unlock ed functions will remain available.

### To Unlock the Max:

- Enter the same PIN code that was used to activate the lock.
- Once correct, all functions will be restored.

### If You Forget the PIN follow the steps:

If you forget your password, press and hold the Settings button for 10 seconds or more, then enter the universal password Scan@bM#6\*Sjnp

### Connect to Wi-Fi with Captive Portal (Schools, Airports, Hotels)

Some Wi-Fi networks (in schools, airports, and hotels) require you to log in through a web page before using the internet.

1. On your Max, go to Settings → Wi-Fi Certification and select the network.
2. When the login page opens, enter the username and password provided.
3. Tap Connect / Login.
4. Once confirmed, your Max will have internet access.

### Support & Updates

For Technical help, visit :  
[www.scanmarker.com/ support](http://www.scanmarker.com/support)  
Software updates are automatic when connected to Wi-Fi.

## Troubleshooting

| Failure                  | Solution                                                                                                                                                                                               |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Pen won't turn on        | We recommend that you recharge the pen and attempt to turn it again. If the pen still fails to power on, please scan the QR code located on the pen to transmit the device's serial number to us.      |
| Not reading aloud        | Only certain languages are available for offline reading: English , Spanish, Italian, French and German. Please connect to Wifi if required and make sure to set the correct language in the settings. |
| Not translating          | Only certain languages are available for offline reading: English , Spanish, Italian, French and German. Please connect to Wifi if required and make sure to set the correct language in the settings. |
| Screen not touchable     | Please reset                                                                                                                                                                                           |
| Not recognizing the scan | Please check that it is set to the correct language, whether and if the language is supported                                                                                                          |
| Any other questions?     | Please contact us at <a href="mailto:contact@scanmarker.com">contact@scanmarker.com</a>                                                                                                                |