

## RETURNS & EXCHANGES FORM

Please return items **within 28 days** of receiving your order.

Returned items must be in their **original, resaleable condition**.

### Returns

We hope you are delighted with your purchase, but we understand that sometimes there may be a reason you would like to return an item.

To return your item, simply fill out the returns form below and enclose it with your parcel. We recommend you get proof of postage.

Once your return is received and inspected, we'll contact you to let you know that your refund has been processed. Depending on your bank, it can take 5-10 business days to show in your account.

Please note that postage costs are non-refundable unless the items are faulty.

**Exchanges / Replacements:** As with returns, you can exchange an item up to 28 days after the day you receive your order.

**Exchanged items will incur an additional delivery charge.**

**Customised Items:** We cannot accept returns for customised items that are not faulty.

**Faulty Items:** If you receive an item that you believe to be faulty, please call us on **0845 894 2929** or email us at [info@workwearsupermarket.com](mailto:info@workwearsupermarket.com) so we can handle the issue as quickly as possible.

To see our full returns policy, please visit our website: [www.workwearsupermarket.com/returns-exchanges](http://www.workwearsupermarket.com/returns-exchanges)

### Your Return Details | Please fill out all details below

*Your Name:	*Order ID:	*Phone Number:		
Product (name or code)	QTY	Reason Code	Refund	Exchange
Example product	2	S		✓

### Further details (Please use this for details of exchanges or any notes you'd like to add)

### Return Reason Codes

**U** Unwanted  
**D** Not as described  
**F** Faulty / Damaged

**S** Sizing  
**L** Late delivery  
**W** Wrong item received

**O** Other, please provide details...



### Workwear Supermarket (Returns Department)

Unit 29 Leeway Estate  
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