



35-39 Skinner Street, Whitby, North Yorkshire, YO21 3AH

**BOTHAM.CO.UK**

### *About Botham's*

Elizabeth Botham opened her bakery in the ancient port of Whitby, North Yorkshire in 1865. She began by selling her bread and cakes from a basket at the local market and eventually bought the premises we use today on Skinner Street. Botham's traditions are now continued by the fourth and fifth generations of her family.

### *How to order*

Via our Trade Portal – we will set up your login upon account creation.  
<https://botham.cybakeshop.co.uk/>

Any general account enquiries/invoicing/remittance should be directed to:  
[accounts@botham.co.uk](mailto:accounts@botham.co.uk)

## **WHOLESALE ACCOUNT APPLICATION & TERMS**

### **Terms of Business**

New customers are requested to complete a Customer Account Application Form and return to us before an account can be created. Wholesale prices are only available to business customers with an approved account.

Invoices and statements are sent out via email from [accounts@botham.co.uk](mailto:accounts@botham.co.uk), we will need your email address in order to send these to you.

Goods are supplied only on the terms and conditions stated below or elsewhere in our price lists. We reserve the right to alter or amend them at any time without notice.

### **Payments -**

**BACS payments are preferred:**

**S/C 05-09-79 A/C 27982618 Ref: Invoice Number**

Payments through the office can be made over the phone by debit or credit card, up to £250. Any orders over £250 must be paid by BACS/Bank Transfer.

### **Settlement Terms**

Wholesale payment terms are strictly 14 days from date of invoice, unless otherwise agreed with Botham's of Whitby. Weekly invoices are generated on the Monday of each week.

Orders will not be processed should an account become overdue. Legal proceedings to recover outstanding debts, plus interest and costs, will be initiated if payments are in arrears. Ownership of goods shall not pass to the customer until payment has been made in full.

## **Prices**

Our prices are listed yearly from January- December. Whilst we endeavour to maintain prices for the year, we reserve the right to alter and amend prices and specifications without notice. We do not operate a “sale or return” policy. All our prices are listed ex-bakery and do not include delivery. See below

## **Enterprise Way Collection**

If you would prefer to collect your order direct from our Enterprise Way Bakery, this can be arranged. Address is Enterprise Way, Whitby, YO22 4NH.

## **Haulier Deliveries (Palletforce)**

We can send up to 99 cases per pallet depending on product. Costs per pallet are as quoted by our hauliers and is based on postcode zones, please ask us for a quote. Carriers have been requested, but are not obliged, to assist in unloading.

## **Courier Deliveries (DPD)**

We can post up to 6 cases per DPD parcel, please ask us for a price. DPD parcels are not advised for biscuits, due to the fragility of biscuits. We will post biscuits, but this will be at the buyer's risk.

## **Local Deliveries**

We may be able to deliver within the local area if agreed, this is subject to the delivery being on an existing van run and a minimum spend per delivery, usually minimum of £40 within the Whitby town areas and £60 minimum spend outside the town area.

### *White Bread Boards*

If your deliveries are received on our delivery boards, these must be stored indoors and kept in a hygienic condition before being returned back to Botham's. Delivery boards remain the property of Botham's of Whitby. Any boards not returned to Botham's will be billed for at £14 + vat per board.

## **Damaged Goods/Shortages –**

No liability can be accepted for damaged goods or short deliveries unless notification is received within 24 hours of delivery.

## **Cancellation Terms -**

We bake to order. Cancellations are not accepted less 1 working day before the arranged order date for collection or delivery.

Please call us if you need to change your order – we do not accept order cancellations over email.

We further reserve the right to cancel an order if we are unable to supply for any reason beyond our reasonable control.

## **Application -**

Please complete the form at <https://www.botham.co.uk/account/trade-application>