

Hospitality Welcome Packs

Ready-made welcome hampers for your hospitality guests from Botham's of Whitby.

Available to collect from our Enterprise Way Bakery site.

For over 150 years we have crafted delicious fruit cakes, tea breads & biscuits.

With a 1 week lead time, and excellent product shelf life, we hope our hamper bags will be perfect for your customers.

Elizabeth Botham opened her bakery in the ancient port of Whitby, North Yorkshire in 1865. Botham's traditions are now continued by the fourth and fifth generations of her family.

Botham's
of **WHITBY**



Made in  From the Botham family
to you for over 150 years

BOTHAM.CO.UK  Yorkshire

Est.

Botham's
of **WHITBY**

1865

Botham's of Whitby Welcome Packs List

Welcome Pack 1

Tea Time Bag

Code: 9101

- Heritage Kraft gift bag.
- Plum Bread
- Yorkshire Brack
- Shah Ginger Biscuits
- Personalised gift card

Min order 5

Welcome Pack 2

Shoreline Bag

Code: 9102

- Heritage Kraft gift bag.
- Yorkshire Brack
- Shortbread Morsels
- Resolution Tea 40 bags
- Cafe 1865 sachet
- Botham's Tea Towel
- Personalised gift card

Min order 5

Welcome Pack 3

Saltwick Carrier

Code: 9103

- Cotton printed carrier.
- Yorkshire Brack
- Shah Ginger Biscuits
- Oatie Morsels
- Resolution Tea 40 bags
- 1865 ground coffee 227g
- Botham's Tea Towel
- Personalised gift card

Min order 5

Welcome Pack 4

Sandsend Bag

Code: 9104

- Heritage Kraft gift bag.
- Yorkshire Brack
- Tea Biscuits
- Double Choc Biscuits
- Resolution Tea 40 bags

Min order 5

Welcome Pack 5

Abbey Carrier

Code: 9105

- Cotton printed carrier.
- Ginger Parkin
- Tea Biscuits
- Double Choc Biscuits
- Resolution Tea 40 bags
- Personalised gift card

Min order 5

Welcome Pack 6

Harbour Bag

Code: 9106

- Heritage Kraft gift bag.
- Shah Ginger Biscuits
- Tea Biscuits
- Plum Bread
- 1865 ground coffee 227g
- Strawberry Jam 8oz
- Personalised gift card

Min order 5

Welcome Pack 7

Botham's Biscuits Bag

Code: 9107

Min order 5

- Heritage Kraft gift bag.
- Shah Ginger biscuits
- Tea Biscuits
- Double Choc Biscuits
- Ginger & Choc Chip Biscuits
- Personalised gift card

Barcodes & Shelf Life

Product	MAX Shelf	MIN Shelf
Biscuits	26wk/182dy	20wk/140dy
Ginger Parkin	26wk/182dy	20wk/140dy
Plum Bread	8wk/56dy	6wk/42dy
Yorkshire Brack	8wk/56dy	6wk/42dy

Product Info

For product size, case size, specifications and any other product information, please contact

Anita Marshall at
anita@botham.co.uk

Lead Time

We try to bake to order to ensure a longer shelf life. Lead times are 1 week.



Wholesale Terms

How to order

Please contact our main office to make an order via:
orders@botham.co.uk / 01947 602823 opt 1
Any general account enquiries, invoicing, remittance should be directed to: **accounts@botham.co.uk**

Terms of Business

New customers are requested to complete a Customer Account Application Form and return to us before an account can be created. Wholesale prices are only available to business customers with an approved account.

Invoices and statements are sent out via email from accounts@botham.co.uk, we will need your email address in order to send these to you.

Goods are supplied only on the terms and conditions stated below or elsewhere in our price lists. We reserve the right to alter or amend them at any time without notice.

Payments

BACS payments are preferred.

Payments through the office can be made over the phone by debit or credit card, up to £250.

Any orders over £250 must be paid by BACS/Bank Transfer.

Settlement Terms

Wholesale payment terms are strictly 14 days from date of invoice, unless otherwise agreed with Botham's of Whitby. Weekly invoices are generated on the Monday of each week.

Orders will not be processed should an account become overdue. Legal proceedings to recover outstanding debts, plus interest and costs, will be initiated if payments are in arrears. Ownership of goods shall not pass to the customer until payment has been made in full.

Prices

Our prices are listed yearly from January- December. Whilst we endeavour to maintain prices for the year, we reserve the right to alter and amend prices and specifications without notice. We do not operate a "sale or return" policy. **All our prices are listed ex-bakery and do not include delivery. See below**

Enterprise Way Collection

If you would prefer to collect your order direct from our Enterprise Way Bakery, this can be arranged. Address is Enterprise Way, Whitby, YO22 4NH.

Haulier Deliveries (Palletforce)

We can send up to 99 cases per pallet depending on product. Costs per pallet are as quoted by our hauliers and is based on postcode zones, please ask us for a quote. Carriers have been requested, but are not obliged, to assist in unloading.

Courier Deliveries (DPD)

We can post up to 6 cases per DPD parcel, please ask us for a price. DPD parcels are not advised for biscuits, due to the fragility of biscuits. We will post biscuits, but this will be at the buyer's risk.

Local Deliveries

We may be able to deliver within the local area if agreed, this is subject to the delivery being on an existing van run and a minimum spend per delivery, usually minimum of £40 within the Whitby town areas and £60 minimum spend outside the town area.

White Bread Boards

If your deliveries are received on our delivery boards, these must be stored indoors and kept in a hygienic condition before being returned back to Botham's. Delivery boards remain the property of Botham's of Whitby. Any boards not returned to Botham's will be billed for at £14 + vat per board.

Damaged Goods/Shortages –

No liability can be accepted for damaged goods or short deliveries unless notification is received within 24 hours of delivery.

Cancellation Terms –

We bake to order. Cancellations are not accepted less 1 working day before the arranged order date for collection or delivery.

Please call us if you need to change your order – we do not accept order cancellations over email.

We further reserve the right to cancel an order if we are unable to supply for any reason beyond our reasonable control.



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