

TUPPENCE AND CRUMBLE RETURNS/EXCHANGES FORM

This form needs to be downloaded and printed to be filled out by the customer if wishing to return or exchange an item purchased or gifted from our website store. Please enclose completed form with returned item. If you don't have access to a printer please hand write a clear note with the same information on as the form to enclose with return.

order number		name of buyer	
your name		your email	
your phone no.		item being returned	
reason for return			
action required for exchange (indicate preferences)	<ul style="list-style-type: none">● exchange for different size <input type="checkbox"/> size required <input type="text" value="S"/> <input type="text" value="M"/> <input type="text" value="L"/>● New Colour required:- (refer to website for colours)● exchange for different item - item required● refund <input type="checkbox"/> refunds can only be made to original order payment card		
address for exchange to be sent (United Kingdom only)	NAME:..... HOUSE NUMBER/NAME..... STREET..... TOWN..... COUNTY..... POSTCODE.....		
Please check-	<p>Returns and exchanges will only be processed if the following conditions are met:</p> <ul style="list-style-type: none">● Item must be in perfect resaleable condition (as new)● It has not been used or washed● It has the original tag and packaging● It has no discernable odour and is free from pet hair and dirt <p>Please note we can only exchange and send items to a United Kingdom address.</p>		

I agree to the terms and conditions of return and exchanges as given on tuppenceandcrumble.com

signed:.....

date:.....

please return by Royal Mail post to the address below.

TUPPENCE AND CRUMBLE
PO Box 11161
OAKHAM
LE15 0HA

this is not a prepaid postage label - this PO Box address cannot be used by courier services only send by Royal Mail postal services