

March 2025 Series P2 (Passenger Transport) Case Study

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Examination Details:

Paper Title:	March 2025 Series P2 (Passenger Transport) Case Study
Paper No:	PCS0325S
Date of Examination:	7th March 2025 1300 - 1515

Time allowed: 2 hours 15 minutes

You must have:

- This case study.
- A question/answer booklet.

You may use:

- A calculator.
- A dictionary.
- Any permitted written materials.

Instructions:

- Use the case study information to answer all the questions.
- Write your answer to each question in the space provided in the question/answer booklet. If you need extra space, use the lined page(s) at the end of the question/answer booklet. The question numbers must be clearly shown.
- Additional paper may be used if required but you must clearly show your name, date of birth and question number(s).
- Answer all the questions.

Information:

- The total mark for this paper is 60.
- The marks for each question are shown in brackets () in the question/answer booklet.

This document has 4 pages

Ref: PCS0325S

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Background

Walvingham Transport plc (WT) has operated its fleet of lorries for many years from its owned operating centre. It holds a Standard International operator licence that authorises 45 lorries in the West Midlands Traffic Area. The company currently employs 35 drivers with Categories C and CE entitlement and operates 35 lorries. It has space at its only operating centre for more vehicles.

The directors have decided to expand the business by entering the coach transport market. They will lease two 49-seat coaches, one to be based at the Walvingham operating centre and the other to be based at a new rented operating centre in Leisfield, in the East of England Traffic Area. Both vehicles will be acquired on leases that include maintenance.

The company is to review its insurance policies to ensure that they cover the new coach operations. Current policies include comprehensive motor insurance and employers liability.

Company Policies

- All drivers must carry out a vehicle walkaround check at the beginning of every day, and 15 minutes must be allowed in schedules for this.

Future work for the two new 49-seat coaches

From the Walvingham operating centre

This vehicle will operate day-trip tours to UK destinations and excursions to France.

- 1) A proposal for the first programme of UK tours is set out below.

Suggested destination	Distance from bus station to destination	Average speed
Theme park	196.0 Km	70kph
Stately home	345.0 Km	75kph
Seaside town	227.5 Km	70kph
Antiques market	320.0 Km	80kph

For each tour, the following standard requirements have been established:

- Passenger tickets are to be sold in advance and also available on the day of travel, paid for in cash to the driver.
 - Vehicles operating UK tours must be single crewed. They will pick up passengers from, and return them to, Walvingham bus station, a 15-minute drive from the operating centre.
 - Schedules must allow 30 minutes for passenger boarding at the bus station and 30 minutes for passenger boarding at the destination before the return journey, the driver to assist in both.
 - Each tour must include at least six hours for the passengers to enjoy the destination.
- 2) A proposal for an excursion to Disneyland Paris (France) is set out below. The excursion is to be marketed to potential customers in a brochure offering a package that includes the coach journeys, a hotel in Paris and two-day tickets for Disneyland Paris.

- This excursion will leave Walvingham on Saturday 5 July 2025 and arrive back in Walvingham on Tuesday 8 July 2025.
- Vehicles operating this excursion must be single crewed driving a 49-seat coach.
- The driver must be scheduled to spend 10 minutes on paperwork after completing a vehicle check and before departing from the Walvingham operating centre at the latest possible time.
- Vehicles will pick up passengers from Walvingham bus station.
- Schedules must allow 30 minutes for passenger boarding at the bus station, the driver to assist.
- The ferry crossing to Calais (France) departs from Dover at 12.00 hours and takes 1 hour and 40 minutes. Check-in, boarding and disembarking the ferry are all included in the average driving times, given below.
- Taking the A16 route towards Paris, the driver and passengers must be allowed a 1-hour break at Beauvais before the coach drives to the Paris hotel.
- On arrival at the Paris hotel, the driver will park the vehicle on-site and assist the passengers for 20 minutes before starting a rest period in the hotel.
- On Sunday morning, the driver will assist the passengers to board the coach for 10 minutes before immediately driving to Disneyland Paris, arriving when it opens at 09.30hrs.
- The coach returns to the hotel after the passengers have entered the park and the driver has free time until he collects the passengers when the park closes. The driver repeats this journey on Monday.
- The coach begins its journey from the hotel back to Walvingham on Tuesday morning, following the same route as the outward journey.

From	To	Distance (Km)	Average speed
Walvingham operating centre	Walvingham bus station	15	60kph
Walvingham bus station	Dover Ferry Port	300	75kph
Calais Ferry Port	Beauvais	212.5	85kph
Beauvais	Paris hotel	112.5	75kph
Paris hotel	Disneyland Paris	5	60kph

From the Leisfield operating centre

This vehicle will operate on school transport routes, morning and afternoons, five days a week during term times. During school holidays, the vehicle and its driver will transfer to the Walvingham operating centre, to cover for the coach that may be operating a tour or day-trip.

COSTING INFORMATION

	49-seat coach
Cost of tyre set	£3,500
Expected tyre life	50,000Km
Annual mileage	50,000Km
Fuel consumption	5kpl
Cost of fuel, per litre	£1.40
Maintenance cost per year	£16,000
Driver costs per day, per driver	£140
Standing costs per day, including vehicle leases	£70
Road tolls for each round trip	€150
Ferry, Paris hotel and Disneyland Paris tickets package for 49 people	£30,000
Exchange rate	€1 = £0.80

Question/Answer Booklet

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Date of Examination:	7th March 2025 1300 - 1515

Instructions to the candidate - to be read before the examination.

Time allowed: 2 hours 15 minutes

You must have:

- The case study.
- This question/answer booklet.

You may use:

- A calculator.
- A dictionary.
- Any permitted written materials.

Instructions:

- Use black ink.
- Complete your name below in capital letters and include your date of birth and signature.
- Complete centre name and candidate number
- Use the case study to answer all the questions.
- Write your answer to each question in the space provided. If you need extra space, use the lined page(s) at the end of this booklet. The question numbers must be clearly shown.
- Additional paper may be used if required but you must clearly show your name, date of birth and question number(s).
- Answer all the questions.
- Do all calculations and rough work on the following pages. Cross out any work you do not wish to have marked.

Information:

- The total mark for this paper is 60.
- The marks for each question are shown in brackets ().
- This document has 10 pages.
- Assessment material has been prepared in line with legislation current at the time of production. Any subsequent changes to legislation have not been taken into account, however, responses that refer to amended legislation will be credited.

To be signed by the candidate:

Candidate name:		Centre name:	
Candidate Date of birth:		Candidate registration number:	
Candidate signature:			

FOR EXAMINERS USE ONLY	
Q1	
Q2	
Q3	
Q4	
Q5	
Q6	
Total =	

1. The directors of Walvingham Transport plc (WT) have decided to expand the business by entering the coach transport market. They will lease two 49-seat coaches, as described in the case study.

- (a) Give the minimum type of operator licence for which WT should apply (if any) for the Walvingham operating centre and give the minimum number of passenger vehicles to be approved there.

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[2 marks]

- (b) Give the minimum type of operator licence for which WT should apply (if any) for the Leisfield operating centre and give the minimum number of passenger vehicles to be approved there.

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[2 marks]

- (c) Give **THREE** documents that WT will have to submit to the Traffic Commissioners' central licensing team in support of its application(s) for operator licence(s).

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[3 marks]

- (d) Give **TWO** types of employees that WT will have to employ in order to operate the 49-seat coaches.

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[2 marks]

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2. WT intends to operate day-trip tours to four UK destinations, as described in the case study.

Use the information provided in the case study to calculate whether each of the four proposed day-trips could be completed in a single day while adhering to company policies and the standard requirements.

NOTE:

You **MUST** show all your workings.

You **MUST** state whether or not each trip is possible.

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[12 marks]

3. WT is considering a proposed new coach excursion to Disneyland Paris, as described in the case study. Use the information provided in the case study to calculate the following:

Note: You **MUST** show all your workings in all parts of this question.

- (a) Calculate the total distance that the 49-seat coach will cover on each excursion to Paris, returning to the Walvingham operating centre.

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[1 mark]

- (b) Calculate the costing **rate per Km** to be used for running costs for one 49-seat coach.

Cost item	Workings out	Rate per Km
Tyres		
Fuel		
Maintenance		
Total running costs per Km		

[4 marks]

- (c) Calculate the total cost of each excursion to Paris, returning to the Walvingham operating centre.

Cost item	Workings out	Cost for each excursion to Paris and return
Running costs		
Driver costs		
Standing costs		
Road tolls		
Ferry, Paris hotel & Disneyland Paris tickets		
Total		

[6 marks]

- WT is considering a proposed new coach excursion to Disneyland Paris, as described in the case study.

Use the information provided in the case study to prepare a driver schedule for the first outward journey. Your schedule must start when the driver begins work at the operating centre and end when the vehicle arrives at Disneyland Paris on Sunday 6 July 2025.

Notes: You **MUST** give a start time and finish time for each activity.

You **MUST** give a clear description of each activity.

You **MUST** show the destination for all driving periods.

You **MUST** show local time throughout.

[illegible]

[14 marks]

- WT is to market its proposed excursion to Disneyland Paris to customers by publishing a brochure for the trip.

Identify **TEN** items of information that WT must include in the brochure for the Disneyland Paris excursion so that it complies with The Package Travel and Linked Travel Arrangements Regulations 2018.

This image shows a full page of white paper with horizontal dashed lines, typical of primary school handwriting practice paper. The lines are evenly spaced and run across the entire width of the page. There are no margins, text, or other markings present.

[10 marks]

6. WT is to review its insurance policies to ensure that they cover the new coach operations. Current policies include comprehensive motor insurance and employers liability.

Give **FOUR** non-compulsory insurance policies that WT should have in place, to cover the proposed coach operations.

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[4 marks]

ADDITIONAL ANSWER SPACE

If additional answer space is required, you should use the following lined page(s). The question number(s) must be clearly shown in the margin(s).

[illegible]

