

# HANDBOOK

**Welcome to**

## **HOLLY TREE COTTAGE GLASTONBURY**

**all the information you may need  
for your stay here at Holy Tree  
Cottage is contained here in this  
handbook**

**please have a flick through when you  
have a moment and take note of the  
important bits on pages 1-5**

**we hope you enjoy your stay**

**if you need anything - please get in touch and  
we will do our very best to help**

**Holly Tree Cottage**

5 Orchard Terrace, Glastonbury, Somerset, BA22 8JB (UK)  
[help@hollytreecottage.co.uk](mailto:help@hollytreecottage.co.uk) || [www.hollytreecottage.co.uk](http://www.hollytreecottage.co.uk)

Hosted by Samantha & Khush : +44 7768 020269 or +44 7557 911911



# WELCOME TO HOLLY TREE COTTAGE GLASTONBURY

**We hope you find everything you need to enjoy your stay here. However, if there is anything else you require, please let us know and we will do our best to help.**

## THE IMPORTANT STUFF

**ADDRESS** - Holly Tree Cottage, 5 ORCHARD TERRACE, Glastonbury, BA6 9JZ

**DRIVING & MAIN ROAD DIRECTIONS** - [www.hollytreecottage.co.uk/en/directions](http://www.hollytreecottage.co.uk/en/directions)

Orchard Terrace is located off King Street in Glastonbury - as you drive up King Street from either end, the road turns 90 degrees, the access ramp to Orchard Terrace is on the corner of this bend. Holly Tree Cottage (5 Orchard Terrace) is the one with the big green garage door!

**/// What3Words** - //////////////billiard.surreal.offer

### FROM THE BUS STOP - HIGH STREET GLASTONBURY -

From the Bus Stop, walk towards Glastonbury Market Cross on the corner of the High Street (30 yds) then find Northoad Street and walk approx 200 yds along Northoad Street - do not turn off and stay on the RHS. You will need to turn right on the 6th road you go past from the Market Cross just after the Norlet Court turning - this is King Street and it is quite narrow. As you walk up King Street, in front of you (25 yds) is the ramp for Orchard Terrace. Holly Treet Cottage is number 5 Orchard Terrace and has a BIG GREEN GARAGE at the front of the house.

**KEY SAFE** - the key safe is located at the back of the garage. Once you have found Holly Tree Cottage (5 Orchard Terrace) please open the wooden gate (with "5" on it) and walk down the side of the garage - at the rear of the garage on your left is the key safe, next to the rear garage entrance door.

### KEY SAFE CODE = 1207

In the key safe are 3 metal keys and 1 x electronic garage door key. The two green tagged keys are for the front door of the house and the other is for the rear garage entrance door if you need it - for the garage entrance door, you have to put the key in the lock upside down lol - well it is Glastonbury!

The rear garage entrance door needs a good slam, with the handle down to close it - we have new one on order.

### GARAGE DOOR REMOTE CONTROL -

The green remote control simply needs to be pressed in to operate the garage door -

**PLEASE REMEMBER TO LET THE DOOR GO FULLY UP BEFORE DRIVING IN/OUT**

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## General

- The wifi network **Truespeed\_546B5** is and the password is **acpxfd15pf** - there is also a **QRCode** that you can point your phone at on our website and in the house
- Depending on your provider there may be limited phone signal and it might be more effective to use wifi calling
- Keys for the patio doors to the garden are in the lock on the door
- Cushions for the patio chairs are in the understairs cupboard next to the kitchen
- No smoking or vaping inside the house
- Please be quiet between 10pm and 8am
- The private garden is for your use. It is south facing and gets warm, please take care of your skin!
- The access to the house is either from the back door at the garage or via the garden gate adjacent to garage. There are some steps down into the garden and again onto the patio and front door

## HOUSE RULES

A reminder of the 'house rules' as on the AirBnB and Booking.com listing: thank you for your co-operation.

- Quiet hours 22.00-08.00: please be respectful of our neighbours.
- No parties, no events or extra guests (which invalidate our insurance)
- No smoking/vaping anywhere inside the property
- Please leave the house as clean and as tidy as it was when you arrived
- All rubbish must be put in the garage in the appropriate bins
- Report all breakages as soon as you can

## Dogs

If you have come with your beloved pooches, **please do not allow them upstairs**. There are treats available (if they are good!) on top of the fridge. Here also you will find poo bags, please ensure you clean up after your dogs in the garden and place the poo bags in the black refuse bins in the garage. There is a spare lead if you have forgotten yours.

## Heating/hot water

The heating and hot water are run by the combi boiler in the loft. The hot water heats as you run the taps and it may take a few seconds to run hot. The heating has a thermostat via Google Nest, a small circular display in the living room. This can be altered manually by touching the dial. However, whilst we want you to be warm and cosy, please do not run the heating with the doors and windows open. Let's all think of our footprint on the planet. Thank you.

## Electricity

In the event of a power cut (unlikely) - the trip switches are in the hall by the front door. Check here first if the electricity goes off and flip the switch up that has tripped.

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## Kitchen

- Fridge and small freezer. Please leave always switched on. Any food you leave behind will be donated to the many charities in town that help to feed those less fortunate.
- Fan assisted oven. The oven door should be kept slightly open when using the grill.
- Ceramic hob. Please be aware that the hob may remain warm after you have finished using it.
- Extractor. The switch for this is on the back wall near the sockets. Please have the fan on when cooking.
- Dishwasher. Tablets by the sink. These also contain rinse aid and are plastic free.
- Fire blanket.
- Rubbish. There is a bin by the fridge. The left-hand side is for anything that cannot be recycled and will end up in landfill (let's not fill this one up!) Right hand side for all recyclables, glass, tins, foil, hard plastic & paper. Small brown bin (under sink) – food waste. These can be emptied into the appropriate bins in the garage.
- Kettle and toaster.
- Spare tea towels. These are in the drawers in the kitchen.
- CO alarm.

Equipment. We hope you find everything you need but please ask if there is something you require.

## Bathroom

- Please open the window slightly after using the shower for a few minutes.
- The lights above the mirror are operated by a switch to the right-hand side of the mirror. Please remember to switch it off after you've finished admiring yourself.
- The towel rail warmed via the heating system.
- Spare toilet rolls are on the shelf in the bathroom.
- Please place sanitary products in the bin provided.
- An emergency kit/forgotten items are available for your use.
- The bedside light in the second bedroom is operated via touch control.

## Downstairs

- The fireplace in the lounge is not working.... please do not try and light a fire!
- Smoke alarm on the wall in the kitchen, designed to test your cooking skills!
- In the conservatory at the back the led lights are operated by a remote control. There are also books and games, please leave them for someone else to enjoy.
- TV with remote control using Amazon TV.

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## TV

Use the LARGE remote to turn the TV on (1) and then press the home button (2) on the smaller AMAZON remote to watch TV.

The on screen firestick passcode, if you ever need it = 1204

- 1 - click the on/off button on the big remote "1" to turn on/off
- 2 - click the home button on the amazon remote "2" to see the TV channels
- 3 - if you cannot see the program choices - click the source button "3" on the big remote and scroll down to HDMI-CEC as shown below

Thats it!



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## CHECKING OUT AND CLEANING

As we are not a hotel and totally rely on our guests to treat our holiday home with respect, to leave it clean and tidy as though it were your own home.

Since the COVID pandemic, we have ensured there is a one-night interval (minimum) between each letting of the house which allows for thorough cleaning.

- **AS WE DO NOT CHARGE YOU A CLEANING FEE, WE WOULD ASK THAT YOU LEAVE THE HOUSE AS CLEAN AND AS TIDY AS YOU FOUND IT WHEN YOU ARRIVED - THANK YOU.**
- There is a box of cleaning materials under the sink which you may find useful.
- There is a vacuum cleaner in the understairs cupboard.
- We do not use toxic cleaning products, and all our products are refillable.
- Please leave any used towels on the bathroom floor.
- if there are any breakages - please let us know straight away.

Please put all rubbish and recycling in the appropriate bins in the garage

- rinsed plastic/tins/foil/aerosols/ tetra packs – blue bag
- paper/card – black crate
- food waste (please use recyclable bag) – large brown food waste bin and
- bottles - green crate

### Checkout is by 11am

- When you leave, make sure keys have been left in the Key Safe and advise us of breakages, damages or malfunction of equipment.
- If you have any suggestions or need equipment that would improve your stay, please just let us know.
- Finally, positive feedback and recommendations of places you have enjoyed gratefully received on AirBnB or Booking.com.

Thank you.

If you experience any problems or issues please get in touch and we will always do our very best to help

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## USEFUL INFORMATION

The following activities are all within a five-mile radius:

### Walking

A wonderful network of paths across the Mendips and Somerset Levels, accessible from your door – walking leaflets/maps are available.

### Cycling

Quiet country lanes with easy rides on the Levels or more strenuous rides across the Mendips & Cheddar Gorge (ToB) fame!

### Golf

Three nearby courses: Wells (6 miles), Mendip (9 miles) and Isle of Wedmore (7 miles)

### Swimming and indoor sports

Leisure centres available in Street, with an outdoor pool available in the summer.

### Bird watching

RSPB Nature Reserves at Westhay, Ham Wall and Shapwick Heath. You will find the famous starling murmuration's from October to March ish ! Not to be missed.

### Gliding

Mendip Gliding Club (Draycott)

### Horse riding

Ebborlands (Wookey Hole), Tynings Farm (Charterhouse) and Burcott

### Park Run

Street hosts a park run which is free and provided by volunteers. It is at Strode college Sports centre BA16 0AB.

## Days Out

### Glastonbury

- Glastonbury Tor
- Glastonbury Abbey
- Chalice Well
- Glastonbury High Street – a unique shopping experience!
- Ham Wall and Shapwick Heath Nature Reserves (RSPB)
- Montacute (20 miles South)
- Somerset Rural Life Museum

### Wells

- Wells Cathedral
- Bishop's Palace and Gardens
- Vicar's Close
- Wells and Mendip Museum
- Wookey Hole Caves
- Ebbor Gorge
- Market days on Saturday and Wednesday

### Shepton Mallet and beyond

- East Somerset Railway at East Cranmore
- Montigo Resorts Spa Charlton House
- Longleat House and Safari Park
- Stourhead (25 miles East)
- Hauser & Wirth (15 miles)

### Cheddar and beyond

- Cheddar Gorge and Caves
- Thatchers Cider Shop and The Railway Inn, Sandford

### Weston super Mare

- Beaches
- Weston Sand Sculptures (Summer)
- Grand Pier
- Helicopter Museum
- Sand Bay

### Bath, Bristol, Frome & many other attractions

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## Days Out

### Taunton and beyond (Many choices – this is a selection)

- The Museum of Somerset
- Hestercombe Gardens
- Vivary Park
- Willow and Wetlands Visitor Centre
- Pony trekking on the Quantocks
- Cooper Associates Somerset County Cricket Ground
- Towpath on Bridgwater and Taunton Canal
- Woodlands Castle
- West Somerset Railway from Bishop's Lydeard to Minehead
- Dunster Castle and Watermill
- Coleridge Cottage and Coleridge Way, Nether Stowey

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## Shopping and Eating Out

### Glastonbury

- Morrisons, Tesco, Co-op, Aldi, Earthfare ( for all things organic & healthy)
- Market Days – Tuesdays, Town hall & St Dunstan's car park

### Street

Clark's Village – factory outlets of a few dozen well-known stores / brands.

### Local Pubs and Restaurants

We have tried to keep up with developments but advise phoning or checking the websites of those listed below.

**The Queen of Cups** - BA6 9JJ (01458 831255) 10-12 Northload Street, Glastonbury.

Executive Chef and owner, Ayesha Kalaji, serves her own interpretation of Middle Eastern dishes – as seen on Masterchef The Professionals 2023 where she reached the quarter finals. <https://queenofcups.co.uk/>

**Fara** - The Old Police Court, Benedict street, Glastonbury.

Serves Brunch 8-4pm Thursday – Tuesday. Brunch with a twist..... amazing service & cocktails!! <https://www.instagram.com/fara.glastonbury/>

**The Pyramid Café** - 15A High St, Glastonbury BA6 9DP

<https://pyramidcatering.co.uk/> Dedicated vegan café!

**Hundred Monkeys Café** - <https://www.hundredmonkeyscafe.com/>

Watch the world go by as you eat delicious homemade food, Mix no Evil, Cook No Evil, Eat No Evil!!

**My Fine Deli** - High Street Glastonbury

as cafes go one of the happiest staff around! <https://myfinedeli.com/>

**Tamburino Village** - High Street - Street

authentic Italian cuisine run by Italians – Buonissimo ! <https://tamburino.co.uk/>

**Pizza Express** - Street High - Street – you know what it is !

## Eating Out

### Wells

**The Olive Tree** - BA5 2RR (01749 673866) Sadler Street. Opened September 22. Thurs, Fri, Sat lunch & dinner. Weds & Sun lunch only.

**The Good Earth** - BA5 1SY Priory Road:

very well-regarded vegetarian restaurant and café.

**Root** - BA5 2SE (01749 672887) Sadler Street:

recently opened by Josh Eggleton (The Pony Group) and Luke Hassell (The Story Farms/Valleyfest), a sister restaurant to Root Bristol. Vegetable focused sharing plates (although fish/meat also on the menu). Lovely views to the Cathedral from the back. Open lunch & dinner Weds to Sun.

**The Fountain Inn** - BA5 2UU (01749 672317)

Gastro pub near Wells Cathedral.

**Twenty One Café and Kitchen** - BA5 2RF (01749 675993):

attractive setting in the Market Place.

**The Bishop's Eye** - BA5 2RB (01749 679431):

wine bar with cold platters, attractive setting in the Market Place.

**Ask** - BA5 2RB (01749 677681) Market Square:

Pizza & pasta.

**Da Luciano** - BA5 2DJ (01749 675884) Broad Street:

Pizzas.

**Thai Dragon** - BA5 2RR (01749 675757) Sadler Street

## Eating Out

### Wedmore

**The Swan** - BS28 4EQ (01934 710 337) Cheddar Road:

good food.

### Godney

**Sheppey Inn** - BA5 1RZ (01458 831594):

open six days, closed Monday and at 6.30pm on Sundays – very popular ‘quirky’ gastro pub on the Levels: riverside terrace, modern food menu, quite lively. Under new management. Good reviews.

### Mudgley

**Roger Wilkins’ Cider Barn** - BS28 4TU (01934 712385):

closes 1 pm on Sundays – as featured on Jamie Oliver’s Great Britain; enjoy Roger’s own cider and cheese, sitting in the orchard or the yard. An experience!

### Pilton

**The Crown** - BA4 4EA (01749 890300) Conduit Square, Pilton.

Recently refurbished with a new restaurant, bar area, games room and garden. Open Weds to Sat 12 noon – 11pm, Sundays 12 noon – 10pm. Closed Mondays. Kitchen closed Tuesdays but fish and chip van in car park.

### Blagdon

**Yeo Valley Canteen** - BS40 7YE (01761 461425).

Open Tues – Fri. Brunch, cake, coffee between 9am to 11.00am, no booking needed. Lunch is served from 12.30pm and tables need to be booked in advance.

## Eating Out

### **The Yeo Valley Organic Garden** - BS40 7SQ

(which is open Thurs, Fri & Sat from 11th April 2023 to the end of October from 10am to 5pm) is also stunning and is situated between Blagdon and Ubley (not at Yeo Valley Canteen). It has its own café serving morning coffee, light lunch and afternoon tea. Pre booking required.

### **Chew Valley Lake - Chew Magna**

#### **The Pony** - Chew Valley BS40 8TQ (01275 332627)

outside of Chew Magna. Formerly The Pony and Trap, now re-opened following a three year refurbishment. The chef is Josh Eggleton. Restaurant open Weds to Sat lunch & dinner. Sunday lunch every second Sunday (events permitting) 12.00 – 4.00pm. Special events on some Saturdays & Sundays (see website).

#### **Lazy Lobster** - 5D South Parade, Chew Magna, Bristol, BS40 8SH (01275 333996)

Tuck into the very best tapas style seafood dishes in the South West

#### **Bear & Swan** - BS40 8PR (01275 331100) South Parade: pub with good food.

#### **Pelican Inn**- BS40 8SL (01275 331777) South Parade: busy pub with very good food.

### **Bruton**

**Matt's Kitchen** - 51 High Street, Bruton BA10 0AW (01749 812027) Thurs, Fri, Sat evenings only. BYOB. Booking essential.

#### **Osip** - 25 Kingsettle Hill, Hardway, Bruton BA10 0LN 01749 987277

@osiprestaurant info@osiprestaurant.com Michelin 1\* Closed Mondays. Booking essential. Excellent but pricey. Menu du jour at lunch (£95). Six or nine course tasting menu at diner (£125).

#### **The Old Pharmacy** - 3 High street, Bruton BA10 0AB (01749 813111).

Wine bar, bistro and grocery store. Weds – Sun: breakfast & lunch: 9am - 3pm. Dinner 6pm - 10.30pm.

#### **At the Chapel High Street** - Bruton BA10 0AE (01749 814070).

Open every day for breakfast, lunch and dinner. Small plates, mains, pasta, pizza.

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